TENDER FOR PROVIDING LAUNDRY SERVICES AT INDIAN MARITIME UNIVERSITY- MUMBAI PORT CAMPUS



TENDER No: IMU-MPC/PUR/Laundry/2022/25 Issue Date: 28.02.2022

Issued ⁻	To,			

Tender Document	The tender document can be downloaded from the website www.imumumbaiport.ac.in & www.imu.edu.in There is no tender fee
Estimate Contract Value	Rs.12,06,300/-
EMD Amount	NIL
Issue of Tender Document	1000 Hrs on 28.02.2022 till
	1430 Hrs on 21.03.2022
Last Date and Time of submission of the Tender	1430 hrs on 21.03.2022
Date and Time of opening of	
the Technical Bids	Campus

All bidders are requested to visit IMU Mumbai Campus website: www.imu.edu.in for regular updates.

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TENDER DOCUMENT FOR PROVIDING LAUNDRY SERVICES AT IMU-MPC

1. Introduction:

Sealed Tenders are invited by the Deputy Registrar (Admin.) Indian Maritime University, Mumbai Port Campus, Hay Bunder Road, Mumbai – 400 033 for and on behalf of Indian Maritime University for **PROVIDING LAUNDRY SERVICES** at Indian Maritime University, Mumbai Port Campus.

2. Contract Period:

Quoted rates must be valid for One year the date of issue of work order. The contract will be initially for a period of one year, extendable by another two year, subject to the satisfactory performance of the Outsourcing Agency at the same rate, terms and conditions and at the sole discretion of IMU- Mumbai Port Campus.

3. SCOPE OF WORK:

- **3.1.** The successful contractor to put up laundry collection distribution stall at the place designated by IMU inside the IMU-MPC Campus. This stall to be manned by the personnel from laundry service provider from 05.30pm to 07.30 pm **twice in a week on Wednesday and Saturday**. Penalty up to Rs. 1000/- may be charged for any deviation as approved by competent authority IMU, Mumbai Port Campus.
- **3.2.** The contractor to maintain the sheet of distribution and collection on a monthly basis as per format below. The scale of clothing is as below:

Sr.	Items	To collect the clothes per
No.		month
1.	Terry-cot Shirts - Half/full	8 Nos.
	sleeves	
2.	Terry-cot half pant	4 Nos.
3.	Terry-cot trousers	4 Nos.
4.	Sport T-shirts	4 Nos.
5.	Sport Shorts	4 Nos.
6.	Boiler Suit	2 Nos.
7.	Track Suit	2 Nos.
8.	Bed Sheets (Coloured)	4 Nos.
9.	White Bed Sheet	4 Nos.
10.	Pillow Cover	4 Nos.
11.	Curtain	1 Nos.
12.	Face Towel	4 Nos.
13.	Towel Full Size	4 Nos.
14.	Mosquito Net	Once in Year
15.	Turban of Sikh cadets	4 Nos.

- **3.3.** Washed & ironed clothes are subject to inspection by the authority at the time of delivery at our site.
- **3.4.** In addition to the above, laundry services for civilian clothing of cadets/students/staff to be provided. The charges for such laundry services to be collected directly from respective users. The rates for the civilian clothes to be quoted separately as mentioned in Price bid Section

4. PRE-QUALIFICATION CRITERIA:

- **4.1.** The bidder should not have been blacklisted by the Deptt/Ministries of the Govt. of India/PSUs/Corporate Sectors/Educational Institutions/any other reputed organizations. (Note: Duly filled format as given in the Annexure V, has to be submitted by the bidder).
- **4.2.** The bidder should have satisfactorily completed similar laundry service works of values as listed below during the last 3 years.
 - **4.2.1.**Three-laundry service works each costing not less than 80% of the present estimated cost Rs.12,06,300/- and serving a strength not less than 100 persons in Universities/Institutes/Colleges/ PSU/Corporate Sector. **(or)**
 - **4.2.2.**Two laundry service works each costing not less than 60% of the present estimated cost 12,06,300/- and serving a strength not less than 200 persons in Universities/Institutes/Colleges/ PSU/Corporate Sector; **(or)**
 - **4.2.3.**One Laundry service work each costing not less than 40% of the present estimated cost 12,06,300/- and serving a strength not less than 250 persons in Universities/Institutes/Colleges/ PSU/Corporate Sector.
 - (Mode of proof: copy of purchase order/contract agreement proving "Award of Work"/Copy of completion certificate/Final Invoice. Letter indicating return of Security Deposit for proving satisfactory "Completion of Work" to be submitted cost work must be included in the work order/agreement/completion certificate).
- **4.3.** The annual turnover in the business of laundry should not be less than Rs.25 lacs during the preceding three financial years each. (Mode of proof: copy of Profit and loss account of the company for each of the 3 years ending 31st March 2021 authenticated by a Chartered Accountant.)
- **4.4.** Self-declaration on letter head having facilities. (as per Annexure VI), duly filled to be submitted.
- **4.5.** Proof of IT return for last 3 years ending **31**st **March 2021.**
- **4.6.** The bidder should submit copies of the Certificate of Registration, Permanent Account Number or otherwise the offer will be summarily rejected.
- **4.7.** Bids should be forwarded by Bidders under their original memo/letter pad inter-alia furnishing details like GST Number, Bank address with EFT Account if applicable, etc. and complete postal and e-mail address of their office.

5. GENERAL INSTRUCTION:-

5.1. Tender Documents: <u>The Tender document</u> can be downloaded from the IMU website <u>www.imu.edu.in</u> and <u>imumumbaiport.ac.in</u>.

5.2. Submission:

5.2.1. The Tender shall be submitted in tender box which will be placed at the Main Gate, addressed to THE DIRECTOR, INDIAN MARITIME UNIVERSITY, MUMBAI PORT CAMPUS, HAY BUNDER ROAD, MUMBAI-400033 up to date mentioned in Cover Page. 5.2.2. The tenderer's shall seal the Technical-Bid and Price-Bid in separate envelopes (Cover-1 and Cover-2) duly marking the envelopes as "Cover-1-Technical Bid" and "Cover-2 – Price Bid". The two envelopes along with the covering letter, Power of Attorney, if any shall then be sealed in an outer envelope. The envelope shall contain the following:

5.2.2.1. Outer Envelope

- 5.2.2.1.1. Covering Letter;
- 5.2.2.1.2. Sealed Cover 1; and
- 5.2.2.1.3. Sealed Cover 2

5.2.2.2. Cover-1 - Technical Bid

- 5.2.2.1. Duly filled in Tender-Document with relevant details and complete in all respects. (Except price bid)
- 5.2.2.2. Pre-qualification documents.
- 5.2.2.3. Copy of Registration Certificate of IT, PAN, GST.
- 5.2.2.4. Proof of average annual turnover.
- 5.2.2.5. Annexure II (Form of Tender)
- 5.2.2.2.6. Annexure III (Proforma Affidavit)
- 5.2.2.7. Annexure VII (Mandate Form)

5.2.2.3. Cover -2 - Price Bid

- 5.2.2.3.1. PRICE BID/COVER duly filled in (both in figures and words).
- 5.3. The IMU, in exceptional circumstances, and at its sole discretion, may extend the tender due date by issuing a corrigendum.
- 5.4. The tenders will be opened in the presence of the representatives of the tenderers who choose to attend the tender opening (The maximum number of representatives attending the technical bid opening to be limited to 01 person).
- 5.5. Due to the present pandemic situation, the opening aspect of the tenders is also carried out through Video Conferencing.
- 5.6. The offer will remain valid for a period of 120 days from the date of opening of tender. If required, the validity shall be extended for further period by mutual consent.
- 5.7. IMU reserves the right to cancel or withdraw the tender any time. IMU also reserves the right to reject any or all tenders without assigning any reason.
- 6. **Security Deposit**: The successful bidder shall within 07 days from the date of receipt of award letter, deposit with Indian Maritime University, Mumbai Port Campus a sum equal to 03% of the value of the accepted tender, in the form of Demand Draft from any Nationalized bank, failing which Indian Maritime University Mumbai Port Campus may at its discretion cancel the award letter and forfeit the earnest money deposit furnished along-with the tender.

The security deposit amount of 03% of the contract value so deposited will be refunded within 30 days from the date of completion of contract as per tender document.

- 7. **Submission of bills :** The Laundry Contractor should submit the following documents at the time of submission of bill/s to the office of IMU Mumbai Port Campus, Hay Bunder Road, Mumbai-400033:
 - i) Bill/s in duplicate on monthly basis.
 - ii) Acquaintance signed by each cadet/staff duly certified by designated officer.
- 8. **Liquidated Damages Clause**: Any damage or loss of clothes/uniform during Laundry Services, the fresh purchase of clothes/ uniform will be made by IMU Mumbai Port Campus and the cost of the same will be charged and debited from the due payment of Contractor's bill.
- 9. IMU, Mumbai Port Campus reserves the right of accepting the whole or any part of the tender or the portion of the quantity offered and the tenderer shall supply the same at the quoted price without assigning any reason whatsoever.
- 10. Offer must be submitted in accordance with the instructions as per Terms and Conditions of the Tender.
- 11. **Validity:** The Offer must remain valid and open for acceptance for 120 days from the date of opening of "**Price Bid**". Tender with a validity of less than the specified period are liable for rejection without any further reference to the tenderer.
- 12. **Jurisdiction**:- The Court of Mumbai in the State of Maharashtra only will have the jurisdiction to deal with and decide any legal matters or disputes what-so-ever arising out of this tender.
- 13. **Settlement of Disputes/Arbitration**: It is incumbent upon the contractor/transporter to avoid litigation and disputes during the course of execution. However, if such disputes take place between the contractor and the department, effort shall be made first to settle the disputes at IMU, Mumbai Port Campus level. The contractor shall make request in writing to the Director, IMU, Mumbai Port Campus, for settlement of such disputes/claim within 30 (thirty) days of arising of the cause of dispute/claim, failing which no disputes/claims of the contractor shall be entertained by the IMU, Mumbai Port Campus. If differences still persist, the settlement of the dispute may be sought in the Court of Law in Mumbai.
- 14. Bidder who does not comply with the terms and conditions of this schedule are liable for rejection without any further reference.
- 15. Estimated value of the work is Rs.12,06,300/-
- 16. The premises of the bidders can be inspected anytime by the designated Indian Maritime University, Mumbai Port Campus officials.
- 17. The information furnished by the bidder in Cover I in the prescribed format supplied by the IMU-Mumbai Port Campus will form the basis for the evaluation. In exceptional cases Indian Maritime University, Mumbai Port Campus or his representative reserves the right to obtain the additional documents / clarifications from any of the bidder without vitiating the tendering process. If, in the opinion of the Indian Maritime University, Mumbai Port Campus, information and documents supplied in support of the tender do not indicate meeting the requirements of the tender specifications, the tender may be determined as non-responsive and may be rejected by the Indian Maritime University, Mumbai Port Campus.
- 18. Upon receipt of the Purchase Order by the Contractor, he shall prepare two sets of the Agreement as per Annexure IV of the tender documents at the earliest without any delay and complete all the formalities and submit same to Indian

Maritime University, Mumbai Port Campus duly executed on stamp paper for value of Rs.100/- (Rupees One Hundred only) within 07 days from the date of receipt of Purchase Order. The agreement should be submitted by the contractor along with the required security deposit. One set of the agreement will be returned to the Contractor after the signature of authorized signatory of Indian Maritime University, Mumbai Port Campus. Cost of the agreement should be borne by the successful bidder. The successful tenderer shall enter into an agreement / a Contract covering the entire scope of services with IMU within one week from the date of award of the work.

19. **Penalty:** The Contractor will be charged penalty for lapses in services as below:

Sr. No	Description	Penalty	Imposing & Condoning Authority
1.	Not opening the laundry stall on designated days.	Up to Rs.1000/- pr each instance	Deputy Registrar
2.	Damaged/ Burnt Uniform/ Clothes of cadets	Cost of Uniform	Hostel In- charge
3.	Loss of Uniforms/ Clothes of cadets (item not returned within one week of designated return date)	Cost of Uniform	Hostel In- charge
4.	Damaged/ Loss of civilian clothes/ Hostel property	(i) The issue w.r.t. damaged/ lost of civilian clothes to be resolved by respective students/ staff/ cadets with the vendor. (ii) Cost of hostel property	Hostel Warden

20. Evaluation of Bids:

- 20.1. <u>Technical Bid Evaluation</u>: The Bid submitted will be evaluated based on the details of technical qualification submitted by the bidder under Cover I in the prescribed formats to ascertain whether the bidders qualify. The Cover II (Price Bid) of only those firms which technically qualify as per the documents in Cover I will be opened. In exceptional cases IMU- MPC or his representative reserves the right to obtain any clarifications from any of the bidder without vitiating the tendering process.
- 20.2. Financial Bid Evaluation: The bidder is required to submit their bids for:-
 - 20.2.1. Section A (Cadets Uniform)
 - 20.2.2. Section B (Civilian Cloths)

Total cost including the "Section-A" and Average of "Section-B" will be taken for comparison among the bidders for evaluation and the

bidder who quoted the lowest total cost (excluding GST) will be awarded the work. However, mere quoting of low rates alone will not confer any right to such bidders seeking acceptance. In case the Price bid of more than one agency is same, as L-1, then IMU MPC will decide the L1 based on highest turnover and past performance.

- 20.2.3. Quoting unworkable rates will not be considered and is liable to be rejected. If the committee decides the rate as unworkable, the service provider will be asked to give write-up about justification as to how it will be able to fulfill its entire obligation with the quoted service charge. If the committee decides that the justification is not workable enough w.r.t quality and effective execution of the contract, the bid will be rejected. The decision of the Committee in this regard will be final and no further correspondence will be entertained.
- 20.2.4. In case of any changes in GST rate or any other statutory obligation resulting in generation of extra profit by the service provider, the same has to be passed on to IMU- MPC.

Monthly Format Summary of Cadets Clothes Given For Laundry On______

										Types	Clothes							
SI · n o	Cad et Na me	Shi p No	TC Shirt Half/F ull	TC Half Pant	TC Trouse r	Spo T- shirt	Shor t	Boiler Suit	Track Suit	Bed Sheet s (colo ur)	Whit e Bed Shee ts	Pillo w Cove r	Curta in	Face Towe I	Towe I Full Size	Mosq uito Net	Turban of Sikh cadets	Cadets signatu
			8 Nos.	4 Nos.	4 Nos.	4 Nos.	4 Nos.	2 Nos.	2 Nos.	4 Nos.	4 Nos.	4 Nos.	1 Nos.	4 Nos.	4 Nos.	Once in Year	4 Nos.	re
1																		
2																		
3																		
4																		
5																		

NOTE: - 1) WTC - White Terri Cotton.

2)*Maximum Quantity of Clothes for Each Category Can Be Given By Any Cadet in A Particular Month.

- 1. The contractor to collect the laundry as per the scale for each cadet's as stipulated by IMU-MPC.
- 2. The laundry collected to be washed & ironed and delivered to the cadets through the counter within 4 days.
- 3. At the time of collection of laundry and individual receipt to be given to the cadets indicating the date and time of delivery of washed & ironed clothes.
- 4. The two copies slip showing number of clothes collected cadet wise to be noted and signed by cadets.
- 5. The civil clothes in addition to the above may be given by cadets at their own cost.

TENDER FORM

1. NAME OF WORK	:	LAUNDRY SERVICES
2. PERIOD	:	From 1st April to 31st March 2022
3. NAME OF CONTRACTOR	:	
4. CONTACT NOS. OFFICE	:	
Mobile	:	
5. ADDRESS FOR	:	
CORRESPONDENCE		
e-mail		
6. PERMANENT ADDRESS	:	
7. EARNEST MONEY	:	
8. DEMAND DRAFT	:	
9. NAME OF BANK		
NOTE: The Tenderer shall put his	s signatı	ure with official seal on all the pages from 1 to 15 of

this tender.

Signature of Contractor (with Seal)

<u>ANNEXURE – III</u>

PROFORMA OF AFFIDAVIT TO BE SUBMITTED WITH PART-I

	I,								
that:- 1.	I/We are submitting tender for the work. against tender Notice No. dated:								
2.	Myself or our partners/ Directors do not have any relative working in Indian Maritime University.								
3.	All information furnished by me/ us in respect of fulfillment of eligibility criteria and information given in this Bid is complete, correct and true.								
4.	All documents/ credential submitted along with this Bid are genuine, authentic, true and valid.								
5.	I/We have not been banned or de-listed by Government or Quasi Government or PSU's.								
6.	We hereby declare that there is no condition in the Price Bid.								
7.	We hereby authorize Indian Maritime University, Mumbai Port Campus, to seek references from our banker								
8.	If any information or document submitted is found to be false/ incorrect, Indian Maritime University, Mumbai Port Campus. may cancel my Bid and action as deemed fit may be taken against me/us including termination of the contract, forfeiture of all dues including Earnest Money and blacklisting of our Firm and all partners of the firm etc.								
9.	I/We accept the tender document as received by me/us from office of Indian Maritime University, Mumbai Port Campus. My/our tender may be rejected, if any tampering is found in original tender. I/we also undertake that I/We cannot raise any dispute in this regard.								
10.	Our GST Number is								
11.	Our Pan Number is								
	Signature of the Tenderer (with seal)								

ANNEXURE – IV

FORMAT OF AGREEMENT

(To be submitted on stamp paper of Rs.200/-)

IT IS TH	IS	day of _	202	22 MUTUA	LLY A	GREED	betwe	een the	IMU, M	Iumbai
Port Cam	pus, her	einafter ref	erred to	as "the Em	ployer'	' (which	n expr	ession	shall me	ean and
include	their	assigns	and	successors)	on	the	one	part	AND	M/s
				a company	/i	ncorpo	rated	under	the con	npanies
Act,	1956		having	its		Registe	ered	O	office	at
				herein after	referi	ed to	as "th	e Cont	ractor"	(which
expression	n shall n	nean and in	clude th	eir permitte	d assign	ns and s	uccess	sors) or	the oth	er part:
WHEREA	WHEREAS the Employer is desirous that certain Goods and Services should be provided									
and certain Works be executed as per tender documents hereinafter called "The Works" and										
has accep	oted a To	ender by th	ne Conti	ractor for th	e exect	ution, c	omple	tion an	d guara	ntee of
such work	ζS.									

NOW THIS AGREEMENT WITNESSES as follows:-

- 1. The following documents shall be deemed to form and be read and construed as part of this agreement, viz.,
 - a) Technical and Financial bids
 - b) Instructions to the Bidders
 - c) Terms and Conditions of contract
 - d) The work specified in the tender documents
 - e) The Annexures' (duly filled)
 - f) The Purchase Order
 - g) Security Deposit
- 2. In consideration of the payment to be made by the Contractee to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Contractee to execute, complete and guarantee the Works in conformity in all respects with the provisions of the contract.
- 3. The Contractee hereby covenants to pay the Contractor in consideration of the execution, completion and guarantee of the works the contract price at the times and in the manner prescribed by the Contract.
- 4. The contract shall be governed by all the conditions as described in the terms and conditions of contract, work mentioned in the tender documents and any other conditions given in the tender documents.

5. This agreement shall be governed by the laws of India and shall be subject to the Jurisdiction of the Courts in Mumbai.

IN WITNESS WHEREOF the parties hereto have caused their respective common seals to be hereunto affixed (or have hereunto set their respective hands and seals) the day and year first above written.

SIGNED AND DELIVERED

On behalf of the Contractor	On behalf of Employer		
Signature	Signature		
Name	Name		
Address	Address		
Official Seal	Official Seal		
Place	Place		
Date	Date		
On behalf of the Contractor	On behalf of the Employer		
Witness:	Witness:		
i) Signature	i) Signature		
Name:	Name		
Address	Address		
Place	Place		
Date	Date		
ii) Signature	i) Signature		
Name:	Name		
Address	Address		
Place	Place		
Date	Date		

Declaration regarding Blacklisting/Debarring(On company letter head)

Ref. No.	Date:
To The Director (In-charge), Indian Maritime University, Mumbai Port Campus	
Sub.: Declaration regarding Blacklisting/Debarring for tal	king part in tender.
Dear Sir,	
I/We Partner(s)/Authorized Distributor/agent of M/s. hereby declare that the firm/company namely M/s. been blacklisted or debarred in the past by Union / State Government tenders in India.	Has Hot
Or	
I/We Firm/Contractor/Manu Distributor/Agent of M/s that the Firm/company namely M/s debarred by Union/State Government or any Organization tenders for a period of years w.e.f. period is over on and now the firm/con Government tenders.	from taking part in Government
In case the above information found false I/we are fully awarejected/cancelled by the Indian Maritime University, M Performance Security shall be forfeited.	
In addition to the above, Indian Maritime University, M responsible to pay the bills for any completed / partially comp	
[Name ,Signature & Seal] for and on behalf of M/s	

Note: This letter of shall be on the letterhead of the company and shall be signed by a person competent and having the power of attorney to bind the company/firm.

ANNEXURE – VI

I, hereby declare that the following facilities are available in my premises for the laundry services.

- i) Automatic Washing Machine/s capable to take required load and quality chemical/detergent for washing.
- ii) Dry Cleaning Machine/s,
- iii) Dryer/s,
- iv) Calender Machine/s,
- v) Steam Iron/s,
- vi) Boiler/s,
- vii) Electric Generator for back up
- viii) Adequate running fresh water storage,
- ix) Experience to Deliver the Laundry clothes to student/Customer hand to hand basis.
- x) Adequate manpower
- xi) Delivery Vehicles

Name ,Signature & Seal]	for and on behalf of M/s.	

MANDATE FORM

(Account/s Information form)

REAL TIME GROSS SETLEMENT (RTGS)/ NATIONAL ELECTRONIC TRANSFER (NEFT) / INTRA BANK ACCOUNT TRANSFER FACILITY FOR RECEIVING PAYMENTS FROM IMU.

A. DETAILS OF ACCOUNT HOLDER:

NAME OF ACCOUNT HOLDERER / FIRM

COMPLETE CONTACT ADDRESS

MOBILE NUMBER / PH NO

E.MAIL:

PAN:

B, BANK ACCOUNT DETAILS:

ACCOUNT NAME (Name appearing in your Cheque Book)

BRANCH NAME WITH COMPLETE ADDRESS,

TELEPHONE NO

BRANCH CODE

Note: Please attach a Cancelled Cheque along with the account information form.

COMPLETE BANK ACCOUNT NUMBER (Please note that the Bank Account must be in the name of the Firm as appeared in the bill. In case of other Beneficiaries (Non-vendor) the Account name must be in the name of Applicant)

IFSC CODE

TYPE OF ACCOUNT (SB/CURRENT/CASH CREDIT)

MICR CODE OF BANK

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information I would not hold the IMU responsible.

1	Signature of Beneficiary
Mandatory for Vendors/suppliers/Contractors etc., Paymer	Date:
Certified that the particulars furnished above are correct as p Bank's Stamp with Date & Place)	per our records.
(Signature of Bank Manager

PRICE BID

PROVIDING LAUNDRY SERVICES to IMU, Mumbai Port Campus, Hay Bunder Road, Mumbai - 400 033.

CADETS UNIFORM (SECTION "A")

SI. No	Items	Rate per piece (Rs.)
1.	Terry-cot Shirts - Half/full sleeves	
2.	Terry-cot half pant	
3.	Terry-cot trousers	
4.	Gym. Rig T-shirts	
5.	Gym. Rig Shorts	
6.	Track Suit	
7.	Boiler Suit	
8.	Bed Sheets (Coloured)	
9.	White Bed Sheet	
10.	Pillow Cover	
11.	Curtain	
12.	Towel Full Size	
13.	Face Towel	
14.	Mosquito Net	
15.	Turban of Sikh cadets	
	Total Amount :	
	Total Amount (in word):	

CIVILIAN CLOTHS (SECTION "B")

SI. No	Items	Rate per piece (Rs.)
1.	Casual/ Formal Shirts	
2.	Denim/ Jeans Pant	
3.	Formal Trousers	
4.	T shirt	
5.	Shorts	
6.	Track Suit	
7.	Bath Towel	
8.	Face Towel	
9.	Turban	
10.	Bed Sheet	
	Total Amount :	
	Total Amount (in word):	

The rates quoted above should be only the unit price (i.e. inclusive of basic price, packing, transportation and any other charges) and exclusive of GST and any cess on GST.

We/I have read the terms & conditions, specifications & quantities of the work and agreed to abide by them. We/I agree to carry out the above work at the rate mentioned against the item.

	(with Seal)
	Signature of the Contractor
Date:	
Place:	